# Radio Intereconomía

### Nina Cid

## Project overview



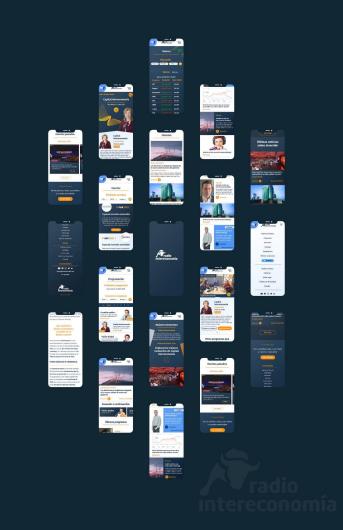
### The product:

Radio Intereconomía is the leading business themed radio and tv channel in Spain to this day.



Project duration:

4 months



### **Project overview**



#### The problem:

As many traditional and reputed companies, Radio Intereconomía felt their branding and look and feel was outdated, and more specifically, their online presence. They needed to connect with younger audiences to keep their name and brand at the top.



#### The goal:

Improve the usability and attractiveness of their website and rebrand their Visual Identity to connect better with younger audiences and gain more listeners.

### **Project overview**



#### My role:

Branding Designer and UX/UI Designer Specialist.



#### **Responsibilities:**

Visual Identity redesign, benchmarking, wireframing, elaboration of high fidelity mock-ups, prototyping, responsive design.

## Understanding the user

- Benchmarking
- User research
- Research findings
- Personas' problem statements
- Insights and Strategy

### Benchmarking:

#### Findings

We analyzed the main competitors' websites and mobile interfaces: Onda Cero, Capital Radio and Cadena SER. Cadena SER was at the moment the channel with most listeners, their website and mobile version were smooth, modern and user friendly. Appealing to younger audiences through functionality and intuitive navigation. We used them as Best practices for our project.

### Cadena SER

#### EPISODIOS RECOMENDADOS



Hora 14 Fin de Semana (24/06/2023) Hace instantes - 30:00

SER Episodio 78 | Lo que te cobra la sanidad privada, el MasterChef contra la obesidad y pastorear la ciudad Hoy - 25:22

Seguir 🕀



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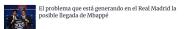
#### Liga Santander



SE<sub>2</sub>

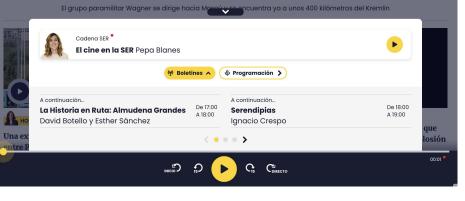
"Mbappé tenía casi lágrimas porque quería irse al Real Madrid": la intrahistoria del 'no' a Florentino

ÁNGEL GARCÍA





#### LAS VOCES DE LA RADIO ENRIC **JAVIER PÉREZ** MANUEL GONZÁLEZ ANDÚJAR **JABOIS** Un programa intratable Los cordones Tic tac ß O 0

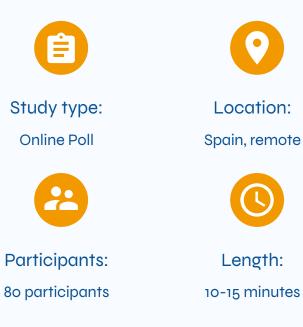


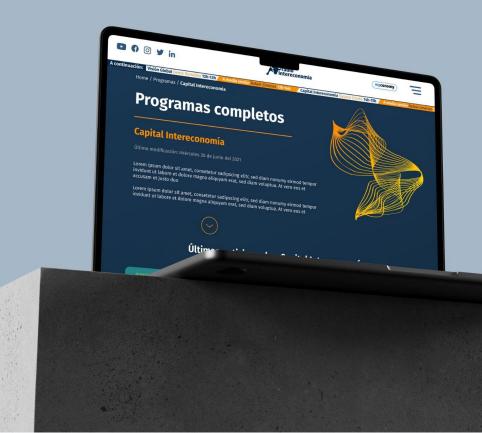
### User research: Initial Brand Perception study

We conducted an online poll with a sample of 80 users between 24 and 40 years old. The questions of the poll included aspects of color, shape or tone (among others), to define what could be more attractive or suitable for them for a Business themed Radio show in terms of online branding and visual identity in general.

Also, we asked questions on how they usually check the latest news and/or topics they are interested in. In this way, we could understand better how to design the digital platforms of the brand in the most optimal way, for them to find it intuitive and useful.

### Initial study: Parameters





### Initial study: Findings

The feedback from this sample helped us recognize some initial problems:



Inefficient branding

Users did not remember the look and feel or our brand and in the majority of cases described it completely different to how it actually looked like. 2

#### Outdated reputation

The majority of users perceived the brand as old and outdated, using phrases to describe Intereconomía as: "a grandparents' radio". 3

#### **Political implications**

The users perceived the radio as a right wing supporter. This fact, made a lot of young listeners who maybe support left wing political parties to not listen to them from the start.

### Initial study: Conclusions

From the poll, we obtained that people thought of Radio Intereconomía in blue colors mainly, some would say green. At the moment, they were using Mustard yellow and Burgundy as corporate colors, which indicated how disconnected they were with their audience's perception of them, they didn't even remember how Intereconomía looked like.

Also, the majority of them (87%) confirmed they tended to use their phones everyday to check the latest news and trends, this majority being mainly the younger range of the sample.

### Persona 1: Alex

### Problem statement:

Alex is a Business Student who needs access to a reliable source of business-related topics from his phone because he doesn't own a radio device or a car.



### Persona 2: Andrea

#### Problem statement:

Andrea is a business analyst in a consulting firm who needs quick access to the latest business-related news and trends because it's crucial for her to perform her work efficiently daily.

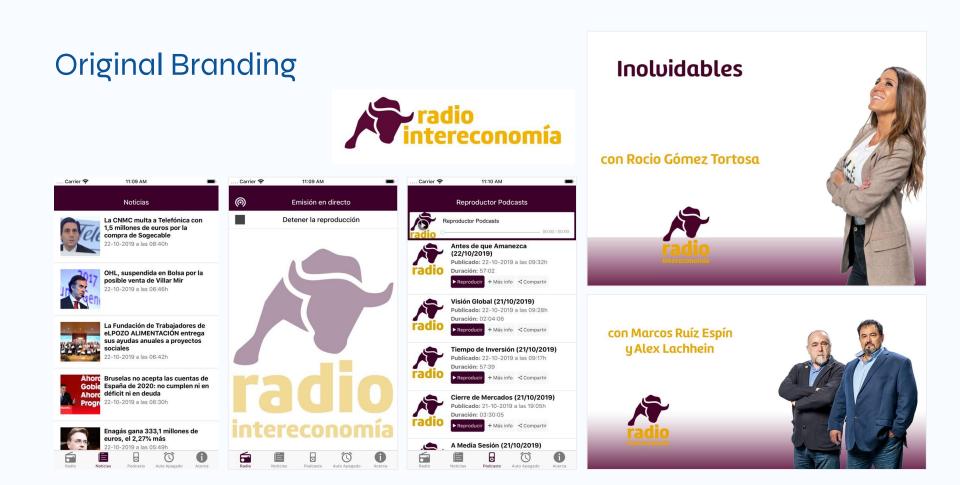


## Insights and strategy:

We needed to make a rebranding that felt more recognizable, intuitive and appealing to our main audiences.

Our platform should be responsive and designed mobile-first, given our potential listeners are mainly mobile users.





### Branding proposal

We selected dark navy blue gradients to highlight reputation, elegance and history of the brand, with accents of orange, which is the representative color of the Economic field, and adds contrast and playfulness to the website. Round shapes to add flexibility and modernity were also added to the mix, to sand the rigid image some users had of Radio Intereconomía.

We maintained the original shape of the logo to not lose the hardly earned brand recognition and differentiation.



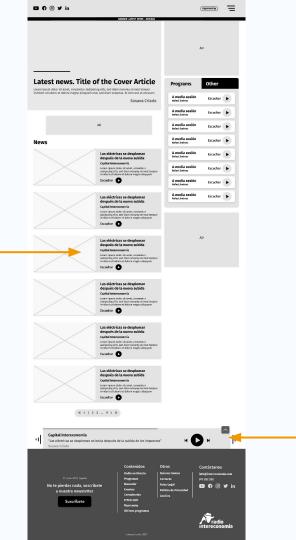


### Design process

- Information architecture
- Low-fidelity Wireframing
- High-fidelity Wireframing
- Responsive Design
- Desktop Mockups
- Mobile Mockups
- Reaction to the new image

### Low-fi Wireframing

We started the project reorganizing the information architecture and prioritizing which content and functionalities would really make a change and get us closer to reaching our desired audience. The first thing we come across is the latest news organized in a clean and readable way, easier to scan for the users than in the previous website.

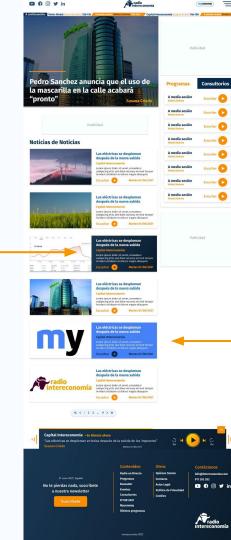


Easy and fast access to on-air listening from any device.

### High-fidelity Wireframing

In this first mockup, we included UI elements that were aligned with the business goals and user needs extracted from the user research, benchmarking and personas previously examined.

New colors, more aligned with the target audience's perception of the brand, that helped differentiate sections within the website, or highlight certain content.

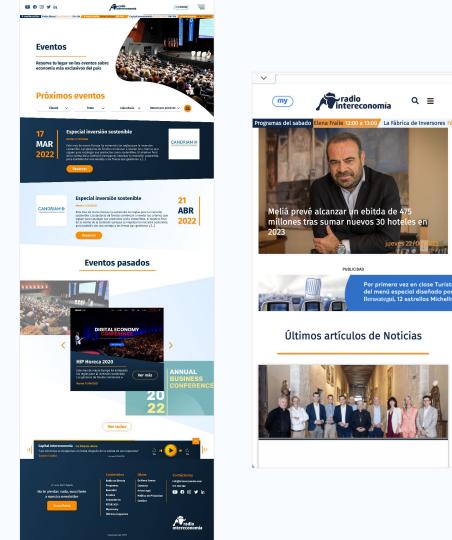


Including a sidebar with all the programs to have easy access and a global visualisation of the content in a glimpse.

Special section about crypto called: "Myconomy", specially designed to attract young users interested in these new concepts, modernizing the image of the radio as they are offering the latest content available in the field.

### Responsive design

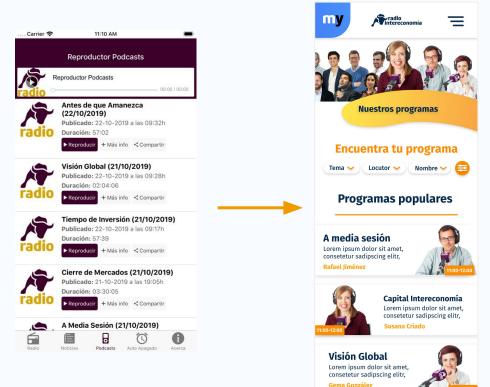
As a response to the findings of our research, this project was designed both for Desktop and Mobile versions, to fulfill the needs of our targeted user audience, with special focus in the mobile design interfaces.



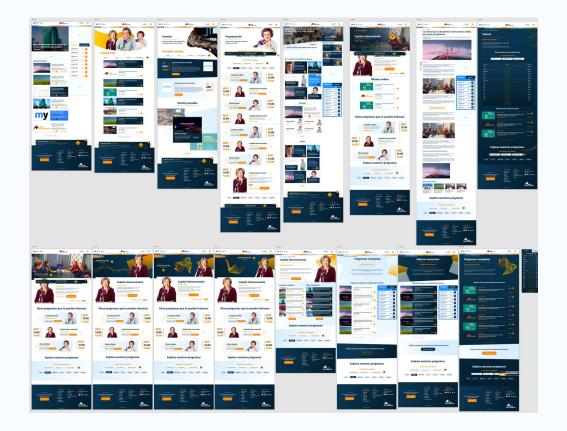
### Mobile: Before & After

Here we can see the difference in how they would show their programs in their previous mobile version.

Now, we see a fresher, modernized, more appealing and organized screen. Saturates less the eye of the viewer and it's more inviting.



## High fidelity mockups for desktop:





## High fidelity mockups for mobile:







Capital Intereconomía Susana Criado Todos los martes

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### Mobile close-ups



### Mobile close-ups



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### Reaction to the new image:



#### Feedback:

We showed the new design to some of the sample users that participated in the initial poll, and they were satisfactorily surprised by the change and the improvement (on their opinion) of the whole brand.



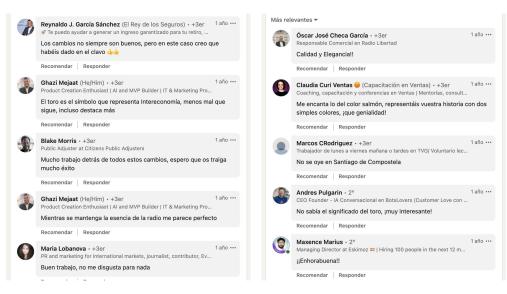
#### Organic feedback:

The new branding was received very positively in all their social media platforms and was celebrated also by other colleagues of the Radio industry.

### Social feedback:

### Some comments on Linkedin:

- "Sometimes changes are not good, but I think this time you hit right on the spot!"
- "You can feel the amount of work behind these changes, I hope it brings you success!"
- "Quality and Elegance!!"
- "I didn't know the meaning of the bull, super interesting!"
- "Great work, I really like it"
- "Congratulations!!"
- "The bull is the symbol of the Economy, thank God it was not lost, it is even more noticeable now."



# Thank you.

### Let's connect!

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